

Our safety promise to us and our guests

Welcome dear guests!

We are very pleased to welcome you to our hotel! The protection of our guests and staff is very important to us. With care in all areas and strict hygiene, we live up to our shared responsibility for the containment of the coronavirus. Please support us in this and consistently observe the rules of conduct. With your prudence, you will protect yourself, the other guests and your hosts!

We wish you an enjoyable stay with us. As always, feel comfortable and safe and feel free to contact our reception if you have any questions.

Your guest trip at the GenoHotel Baunatal:

General information for you:

- Throughout our Hotel Area, in our Guesthouses, Lifts, Reception Area, **our restaurant "Kochwerk", our bistro „Wilhelm“** as well as going to the Toilets , we kindly ask you to wear a FFP Mask or a medical mask as a mouth-nose covering in all public areas, even if there is a hygienic protective wall as a separation.
 - o If you have forgotten your mouth-nose covering, you can obtain a disposable mask at the reception. Please equip yourself with a mouth-nose covering as soon as possible.
- Please use our lifts by yourself only.
- Please disinfect your hands regularly at the installed disinfectant dispensers.
- If you feel ill, please feel free to visit us when you are well again.

Verification of Vaccination 3-G Regulations / Being Tested or Recovered of Covid 19

- When you check in, please provide us with the following: a valid photo identification
- For information on how to comply with the „Hessische“ 3G-PLUS regulation, please see the list below

freshly double vaccinated	from the 15th day after the 2nd vaccination
triple vaccinated	from the day of the 3rd vaccination
recovered and double vaccinated	from the day of the second vaccination
first recovered, then vaccinated once	from the day of vaccination
vaccinated once and recovered afterwards	from the 29th day after positive PCR test
recovered, then vaccinated, recovered again	From release from isolation
freshly recovered	from the 29th day until 90 days after the positive PCR test
tested (to be presented once at check-in)	Rapid antigen test valid for 24 hrs./ PCR test valid for 48 hrs.-not older (valid from the test time)

Check-in & Check-out:

- Hotel Staff will welcome you in your Bus
- Please wear a FFP Mask or a medical mask as a mouth-nose covering
- Please have your valid photo identification ready to be checked by Hotel Staff
- You will receive your room card and all the other information you need for your stay. inside the Bus
- We clean your room daily and only when you are not in your room.
 - o If you do not wish to have your room cleaned, please hang the "Do not disturb" sign on the outside of your room door.
 - o When you leave your room, please tilt your window.
- We appreciate if you pay your room and expences by creditcard / cashpoint card and leave your key card in your room when you depart.

Your gastronomic stay:

- We welcome you in **our restaurant "Kochwerk" and / or our bistro „Wilhelm“** for breakfast / Dinner:
- In addition, our Restaurant and our Bistro both have powerful ventilation systems that meets 6 times the standard against the coronaviruses or air purifiers with HEPA high-performance filters.
- After entering the restaurant, please disinfect your hands and register.
- Your Drinks can be ordered by Staff and being served to your Table
We would appreciate it if you pay your bill using cashless payment
- We offer buffet style catering

Situations can change and evolve rapidly. The COVID 19 regulations in particular are subject to ongoing changes. For this reason, we would like to ask you to inform yourself about the existing corona regulations before the day of your arrival.

Our in-house hygiene concept always applies to us. In addition, there may be further measures that are governed by the regulations then in force.