

Our security promise to us and our guests

Welcome to the GenoHotel Baunatal!

We are very pleased to welcome you to our hotel! The protection of our guests and staff is very important to us. With care in all areas and strict hygiene, we live up to our shared responsibility for the containment of the coronavirus. Please support us in this and consistently observe the rules of conduct. With your prudence, you will protect yourself, the other guests and your hosts!

We wish you an enjoyable stay with us. As always, feel comfortable and safe and feel free to contact our reception if you have any questions.

Your stay at the GenoHotel Baunatal:

General information for you:

- Please wear a mouth-nose covering in all public areas, even if there is a hygiene protection wall as a separation.
- If you have forgotten your mouth-nose covering, you can obtain a disposable mask at the reception. Please equip yourself with a mouth-nose covering as soon as possible.
- Please use our lifts by yourself only
- Please disinfect your hands regularly at the installed disinfectant dispensers.
- If you feel ill, please feel free to visit us when you are well again.

Verification of Vaccination 3-G Regulations / Being Tested or Recovered of Covid 19

- When you check in, please provide us with the following: a valid photo identification
- For information on how to comply with the „Hessische“ 3G-PLUS regulation, please see the list below

freshly double vaccinated	from the 15th day after the 2nd vaccination
triple vaccinated	from the day of the 3rd vaccination
recovered and double vaccinated	from the day of the second vaccination
first recovered, then vaccinated once	from the day of vaccination
vaccinated once and recovered afterwards	from the 29th day after positive PCR test
recovered, then vaccinated, recovered again	From release from isolation
freshly recovered	from the 29th day until 90 days after the positive PCR test
tested (to be presented once at check-in)	Rapid antigen test valid for 24 hrs./ PCR test valid for 48 hrs.-not older (valid from the test time)

Check-in & Check-out:

- You can fill in your registration form -at a distance- at the reception.
- You will receive your room card and all other information you need for your stay at the reception desk.
- We clean your room daily and only when you are not in your room.
 - o If you do not wish to have your room cleaned, please hang the "Do not disturb" sign on the outside of your room door.
 - o When you leave your room, please tilt your window.
- We appreciate if you pay your room and expences by creditcard / cashpoint card and leave your key card in your room when you depart. You are welcome to settle your bill on arrival or during your stay. We will be happy to send you the invoice document digitally if you provide us with your contact details.
- When walking through our hotel campus, we kindly ask you to wear a mouth-nose covering and to keep a distance of 1.5m between you and the other guests.

Your gastronomic stay:

- We welcome you in our restaurant "Kochwerk":
- You can ask for the daily opening hours before your arrival. Our restaurant may also be closed on individual days due to occupancy.
 - In addition, our Restaurant has a powerful ventilation system that meets 6 times the standard against the coronaviruses or air purifiers with HEPA high-performance filters.

- After entering the restaurant, please disinfect your hands and register.
- We offer buffet style catering
- Our restaurant is prepared for you according to the valid regulations.

Your Conference Catering:

- Our service team provides the conference drinks in the room for you personally at your seat
- Depending on the booked service, the coffee breaks will take place in our restaurant or will be provided in the conference room.
- Breakfast, lunch and dinner are served in our restaurant "Kochwerk".

Your meeting

- The conference room is prepared for you according to the latest regulations. Please do not change the seating in the room without consulting us.
- We recommend airing the room regularly (every hour). CO2 measuring devices are available for you in the conference room.
 - In addition, our meeting rooms have a powerful ventilation system that meets 6 times the standard against the coronaviruses or air purifiers with HEPA high-performance filters.
- Please use our disinfection station in the conference room.
- We kindly ask you to wear a medical mask / FFP 2 in the conference rooms
- Our event office is there for you should you have any questions.
- If you are not staying overnight with us, please contact our reception and provide evidence there in accordance with the 3G regulations.
- At the beginning of your conference you will be welcomed by our event team. We will hand out a handover protocol to the contact person on site, which describes the current regulations in the house

Leisure Time:

- Our fitness and sauna area is open for you
- Daily from 6 am until 11 pm
- Maximum 4 persons in each area
- Reservation / registration in advance is required
- All surfaces used must be disinfected with the disinfectant provided.

Situations can change and evolve rapidly. The COVID 19 regulations in particular are subject to ongoing changes. For this reason, we would like to ask you to inform yourself about the existing corona regulations before the day of your arrival.

*Our in-house hygiene concept always applies to us.
In addition, there may be further measures that are regulated by the then applicable ordinances.*